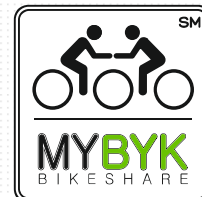


TERMS & CONDITIONS

For the members and subscribers of MYBYK Bike Rental Services.



General:

1. These terms and conditions apply to your registration and use of MYBYK Bike Rental services provided and managed by [Greenpedia Bike Share Private Limited](#).
2. These terms and conditions may be amended from time to time which includes various charges to use the bike rental services. Any amendment in the terms and conditions will be informed to you and displayed at every MYBYK Bike Share terminal.
3. Definitions: These terms and conditions contain some words with special meaning, which are set out below:
 - a. Bike or Cycle or Bicycle is a MYBYK bicycle.
 - b. Key or Key Fob or MYKEY is the RFID that we provide to every registered member as a method of IDENTIFICATION of the member to issue/receive MYBYK bike from any MYBYK Bike Share terminal and for other account related purposes.
 - c. Charges include
 - (i) Bicycle Rental Charges
 - (ii) Other Charges (such as registration charges, penalty charges, damage charges, MYKEY reassigning charges and any other charges that the company may introduce from time to time)
 - d. Registered User or Member is a person who has registered to use MYBYK Bike Rental services by providing us with basic personal details, identity proof, address proof, mobile number, email address, etc.
 - e. Terminal is the MYBYK Bike Share station where you can register, pay the charges, rent, return or replace the bike.
 - f. We, our and us refers to MYBYK Bike Rental services provided and managed by Greenpedia Bike Share Private Limited
 - g. You refers to a Registered User and/or Member

Registration:

To register you must:

- a. Be aged 18 years or over
- b. Having valid photo identity and residence proof
- c. Ensure that all information provided by you is accurate
- d. Agree to these terms and conditions
- e. Make payment towards the respective charges and maintain the minimum requisite balance in your prepaid account as per the applicable bicycle rental plan.

MYBYK Bike and MYKEY:

1. When you register as a member, we will provide you with MYKEY which will give you quick and easy access to MYBYK. You can use MYKEY to rent, return or replace any MYBYK from the MYBYK Bike Share Terminal. You are personally responsible for each MYBYK bike & MYKEY that is issued to you while in your possession.
2. You must look after MYBYK and MYKEY with reasonable care.
3. Each MYBYK and MYKEY shall remain our property at all times.
4. Make, Model of MYBYK bike or its features may vary from bike to bike. We do not give any assurance to provide you with bike of any specific make or model or having any specific features.

Contact Us:

1. If you experience any problem with the bike during the period of use that prevents you from continuing to use the bike, report the problem to us, alight from the bike and return it to any of the MYBYK Bike Share terminal and if you experience any problem and are able to safely continue to use the bike and return it to a bike share terminal, please report the problem to us.
2. If the MYBYK rented out by you is lost or stolen, you must immediately telephone and notify us by calling the Customer Care Centre. You must do this within 24 hours. The Customer Care representative you speak with will ask you to fill out a MYBYK Theft Report Form. In addition, we request that you call or visit the police precinct in which the theft occurred within 24 hours to file a theft report. You may be charged for the cost of recovery or replacement of the bike as applicable. Please note you must contact MYBYK within 24 hours of the loss or theft of your bicycle.
3. If the MYKEY assigned to you is lost or stolen, you must immediately telephone and notify us by calling the Customer Care Centre. Until you notify us, you will be liable for all charges incurred on a lost or stolen Key. Once notified, we will then arrange for your Key to be permanently deactivated to prevent any misuse of it. You may also request a replacement key(s) to be issued for which you may be required to pay an additional reassigning fee.



Cancellation and amendment:

1. If you wish to cancel or amend your:
 - a. Registration to MYBYK Bike Rental services
 - b. Any other personal details, you may telephone the Customer Care Centre and/or visit any of the MYBYK Bike Share terminals.
2. If you cancel or amend your registration to MYBYK Bike Rental services, you may be eligible for a refund of the advance lying in your account in accordance with our policy after deducting any charges due from you.
3. You must notify us of any and every change of your address. All refunds will be processed in cash or via NEFT.



Availability of MYBYK Bike Rental: services:

1. MYBYK Terminals and Customer Care Centre will not function on Sunday and other such public holidays as notified by us from time to time.
2. You shall be allowed to replace your bike with other bike available at our terminal and other terms of rental would remain as it is.
3. We will always try to run a reliable service. Sometimes part or all of MYBYK Terminals will be unable to operate for reasons beyond our reasonable control. We reserve the right to change the advertised dates and hours of operation of MYBYK Bike Rental services without giving you prior notice.
4. During certain periods, though it is our endeavour to successfully provide a bike for you, we cannot always guarantee to have a bike available for use at the terminal of your choice.



Payments:

1. By registering yourself as registered MYBYK user, you agree to allow us to collect from your account with us, the relevant charges for MYBYK Bike Rental services and other charges.
2. We reserve the right to amend these terms and conditions including the charges at any time but, where practicable, will use all reasonable endeavours to provide you with prior notification of any such amendments.
3. You have the right to cancel this Payment Agreement at any time by contacting us and cancelling your registration, provided there are no outstanding charges which are payable by you under these terms and conditions.
4. We reserve the right to suspend or cancel this agreement at any time and will use all reasonable endeavours to provide Registered MYBYK Users with prior notification of such action.
5. We reserve the right to take legal action on event of non-payment and/or non-return of MYBYK Bike against you.



Exclusion and suspension:

1. These terms and conditions shall be governed by Indian Law and subject to Ahmedabad City jurisdiction
2. Only you and we have rights under these terms and conditions.
3. You may not transfer any of your rights under these terms and conditions to any other person.
4. If there is a conflict between the English version and any translation of these terms and conditions, the English version shall apply.

I/We have read and understood the terms & conditions above and unconditionally accept them as binding on me/us. I/We hereby undertake to pay all the charges raised on account of bicycle rental services availed by us, damage charges, theft of bicycle, etc. I/We declare and undertake that the information provided by me/us at the time of account registration is true and correct in all aspects. I/We further consent to be contacted by GREENPEDIA BIKE SHARE PRIVATE LIMITED via phone, email, SMS and/or any other mediums for all types of communication including communication related to various events as well as promotional offers.

Member signature	<input type="text"/>
Member name	<input type="text"/>
Account number	<input type="text"/>
Registration date	<input type="text"/>